



Peace of Mind Savings Plan

Sims Electric is the **ONLY** company in Battle Creek that offers an exclusive heating and electric service plan!

Our Promise:

Through this plan, we will provide you with complete percision tune-ups, professional cleanings and inspections as indicated below, for your heating and/or air conditioning eqiptment during the term indicated.

Benefits:

- Priority customer status over non-priority
- Emergency electrical service within 24 hours
- No overtime charges for service calls
- 10% discount on repairs
- Inflation protection
- Extended equipment life
- Fewer repairs
- Improved capacity
- 8 free thermaCAM pictures
- \$20 filter change a month

Precision tune-up procedures include:

- Clean and adjust burner assembly
- Clean ignition assembly
- Examine heat exchanger
- Monitor flue draft
- Monitor refrigerant pressure
- Test safety controls
- Test starting capabilities
- Clean and adjust blower components
- Clean or replace standard air filters
- Tighten electrical connections
- Measure volts/amps
- Measure for correct air flow
- Lubricate all moving parts
- Adjust thermostat calibration
- Clean condensate drains
- Clean condenser coil
- Clean evaporator coil if accessible
- Measure temperature difference
- Adjust gas pressure
- Adjust pilot
- Monitor A/C and heating cycles

See reverse side for additional terms and conditions.

Knoll's
SIMS ELECTRIC
 Electrical • Heating • Cooling
 466 Main St. Battle Creek, MI
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 simselectricinc@hotmail.com
 www.simselectricinc.com

Customer:			Location:		
Name			Name		
Street Address			Street Address		
City	State	ZIP	City	State	ZIP
Home Phone		Work Phone	Home Phone		Work Phone
e-mail			e-mail		
Equipment	Brand	MFG. Date	Model #	Serial #	
Accessories	Brand	MFG. Date	Model #	Serial #	
<input type="checkbox"/> Air Conditioning/Heating <input type="checkbox"/> Air Conidtioning Only <input type="checkbox"/> Heating Only					
Terms of Agreement:					
ONE YEAR		Investment \$ _____ # OF TUNE-UPS: 2			
Payment Information:					
<input type="checkbox"/> Cash <input type="checkbox"/> Check #: _____					
<input type="checkbox"/> Credit Card #: _____ Exp. _____					
Company Signature _____			Date _____		
Customer Signature _____			Date _____		
The Yellow Truck People					

Additional Terms and Conditions:

Satisfaction Guaranteed.

We agree to accept both personal and company responsibility for your satisfaction with the materials and the work provided by us and paid for by you.

EQUIPMENT: The annual investment to be paid by Customer under this Agreement is based upon the maintenance of the Equipment and/or Accessories listed on the face of this Agreement as a complete heating and/or air conditioning system. Customer may not delete Equipment or Accessories from the annual maintenance provided hereunder. In the event of additional equipment is added to Customer's heating and/or air conditioning system, the same will be covered at an increase of the annual charge.

CUSTOMER'S RIGHT TO CANCEL: Customer may cancel this Agreement by mailing a written notice of cancellation to Company. In the event of cancellation by Customer, Customer shall receive a pro-rated return for the payments made by the Customer for the current term of this Agreement.

COMPANY'S RIGHT TO CANCEL: Company reserves the right to immediately terminate this Agreement in the event: (i) heating and/or air conditioning equipment or accessories are installed in Customer's home by a company other than Company, (ii) Customer has any part of the heating and/or air conditioning system serviced by a company other than Company, or (iii) Customer fails to fulfill the payment terms contained on the face side of this agreement.

WARRANTIES & LIMITATIONS ON WARRANTIES: Company warrants that all work performed hereunder will be completed in a workmanlike manner and said work shall be free from defects in workmanship for a period of six (6) months from the date said work was performed. Only the manufacturer's warranty is provided on any parts or materials provided in connection with the work. Company's replacement of any defective parts of workmanship and/or any damage caused thereby, and Buyer's exclusive remedy, shall be limited to the replacement of any defective parts of workmanship and shall be conditioned Company receiving actual written notice of said defects within a warranty period(s) applicable. THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. COMPANY SHALL NOT BE SUBJECT TO AND DISCLAIMS ALL CONSEQUENTIAL, INCIDENTAL AND CONTINGENT DAMAGES WHATSOEVER. THIS CONTRACT COVERS THE LISTED EQUIPMENT.

SERVICE IN A DAY OR YOU DON'T PAY: Company agrees that it shall respond for service within 24 hours of the service call and, if it fails to do so, shall waive the diagnostic fee normally charged for such service call.

TRANSFERABILITY: This Agreement is transferable to the subsequent owner of the home in which the Equipment and Accessories are located, provided that Company received written notification of the sale of the property within sixty (60) days of transfer.

ENTIRE AGREEMENT: This Agreement sets forth the entire Agreement between the parties and supersedes all other agreements either written or oral concerning the subject of this Agreement.